



## HOSP-250 – Hospitality Law

### Business

**Effective Term & Year:** Fall 2022  
**Course Outline Review Date:** 2026-04-01

**Program Area:** Tourism, Recreation, & Hospitality

#### Description:

This course will introduce students to the Canadian Laws with a specific focus on Hospitality Law. The course emphasises potential legal problems and the rights and liabilities in the hospitality industry. Topic discussions include the nature of the relationships between innkeeper & guest, restaurateur & diner, travel agent & traveller, and private host & guest. Further discussions will focus on the Hospitality organizational effectiveness with special reference to business structures, licencing & operation regulations and labour relations.

#### Program Information:

This course is required for the completion of the Hospitality Management Diploma.

**Delivery Methods:** On-campus (Face-to-Face)

**Credit Type:** College of the Rockies Credits

**Credits:** 3

#### Instructional Activity and Hours:

Activity	Hours
Classroom, Directed Studies or Online Instruction	45
Seminar/Tutorials	
Laboratory/Studio	
Practicum/Field Experience	
Co-op/Work Experience	

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Other

Total	45
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**Course Requisites:**

- Earned a minimum grade of C- (55%) in at least 1 of the following:
  - ENGL100 – English Composition (3)
  - COMC101 – Technical and Professional Writing (3)
  - COMC110 – Communication for Hospitality Industry (3)

**Flexible Assessment:** Yes

In some cases students may be able to apply for recognition of prior learning outside the classroom. This flexible assessment process provides equivalent course credit. It is a rigorous process that may include external evaluation, worksite assessment, demonstration, standardized test, self-assessment, interview, products/portfolio, and challenge exam, or other measures as appropriate. Tuition fees apply. Contact an education advisor for more information.

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**Course Transfer Credit:**

For information about receiving transfer credit for courses taken at either British Columbia or Alberta institutions, please see <https://www.bctransferguide.ca/> or <https://transferalberta.alberta.ca> . For more transfer credit information, please visit <https://www.cotr.bc.ca/Transfer>

All requests for course transfer credit from institutions in British Columbia or elsewhere should go to the College of the Rockies Enrolment Services office.

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**Textbook Resources:**

Textbook selection varies by instructor and may change from year to year. At the Course Outline Effective Date the following textbooks were in use:

Wilson, P., Willie, P., Heshka, J., Picone., M., Herzog, C. (2021). *A Guide to Hospitality and Tourism Law in Canada*. 1st edition. Emond Publishing.

*Please see the instructor's syllabus or check COTR's online text calculator <https://textbook.cotr.bc.ca/> for a complete list of the currently required textbooks.*

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## Learning Outcomes:

Upon the successful completion of this course, students will be able to:

- examine the origin of Canadian Law and explain how Canada is governed;
  - discuss the nature of law and law making including the difference between public and private law;
  - identify and review current legislation that has a direct effect on the Hospitality operation to ensure the safety of guests and their property on the hospitality premises;
  - describes the liabilities and risks faced by Hospitality operators by referring to current legal case study examples including torts and crimes;
  - explain the elements of contract law and the role it plays in a hospitality business;
  - differentiate between the different types of business structures that are commonly found in the hospitality industry, and use business examples to further explain the differences;
  - summarize the variety of insurance requirements in a hospitality operation and the risk factors of each;
  - discuss the importance of risk management by emphasising risk identification, planning and the techniques involved in creating a risk management plan; and
  - outline human rights legislation and its implications for the hospitality industry.
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## Course Topics:

- Canadian Law
  - Historic perspective
  - Purpose of law
  - Government hierarchy
  - Court system
  - Civil procedure
  - Criminal procedure
- Impact of legislation on the Hospitality industry
  - Employment Standards Act
  - BC Labour Law
  - Freedom of Information and Protection of Privacy Act
  - Canada Health Act
  - Hotel keepers Act
  - Occupiers Liability Act
  - Licencing and Local bylaws
- Legal responsibilities in the Hospitality industry
  - Negligence
  - Special application of negligence law
  - Occupiers liability
- Contract law

- Elements of a contract
- Contract formations
- Interpretation of contracts
- Termination of contracts
- Contracts in the Hospitality industry
- Business structures
  - Sole proprietorship
  - Partnership
  - Corporation
  - Franchise
  - Property ownership
  - Agency relationship
- Insurance
  - Types of insurance
  - Reporting of incidents
  - Fraudulent claims
  - Workers compensation and cost
- Risk management
  - In the accommodation sector
  - In resort and recreation sector
  - In the food and beverage sector
- Human rights legislation
  - Canadian Human rights legislations
  - Human rights in the Hospitality industry

*See instructor's syllabus for the detailed outline of weekly readings, activities and assignments.*

## Evaluation and Assessments

### Assessment Type: On-Campus (face-to-face)

Assessment Type	% of Total Grade
Class discussion and participation	10%
Hospitality Law investigation assignment	20%
Case study analysis	20%
Midterm Exam	25%
Final Exam	25%
Total	100%

### Grade Scheme

A+	A	A-	B+	B	B-	C+	C	C-	D	F
>=90	89-85	84-80	79-76	75-72	71-68	67-64	63-60	59-55	54-50	<50

**Pass requirements:** None

**Evaluation Notes:** A minimum grade of C (60%) is required for credit towards a diploma in Hospitality Management.

**Exam Attendance:**

Students must attend all scheduled exams at the appointed time and place. Instructors may approve an alternate exam to accommodate an illness or personal crisis. Department heads will consider other written requests. Any student who misses a scheduled exam without prior approval will receive a "0" on the exam.

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**Academic Policies:**

College of the Rockies policies related to courses can be found at <https://cotr.bc.ca/about-us/college-policies/> and include the following:

- Policy 2.4.3 Students with Documented Disabilities
  - Policy 2.4.4 Student Conduct (plagiarism, other cheating, behavioral misconduct)
  - Policy 2.5.8 Academic Performance
  - Policy 2.5.3 Grade Appeal
  - Policy 2.4.9 Student Concerns Re Faculty
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**Course Changes:**

The College of the Rockies updates course outlines regularly to meet changing educational, employment and marketing needs. The instructor will notify students in writing of any updates to this outline during the semester. The instructor reserves the right to revise, add or delete material while meeting the learning outcomes of this course outline.