HSWR – Human Service Worker

Health and Human Services

Effective Term & Year: Fall 2024
Program Outline Review Date: 2029-03-01

Program Area: Child Youth and Family Studies

Description:

The curriculum for the Human Service Worker Program (both certificate and diploma levels) reflects the growing responsibilities and practice standards for graduates employed in the field. Students develop a theoretical knowledge base, a foundation of professional ethics and values, a critical thinking ability, essential support skills and a process for integrating all their learning into a practice framework.
The Human Service Worker program combines academic study with practical experience to provide graduates with the skills, knowledge and attitudes required to work in the diverse and complex field of community and social services.

Program Information:

1. HSWR Certificate (1st year): can be completed in 3 semesters of full-time study (or a maximum of 3 years of part-time study) fully online or a combination of the face to face and online. The HSWR Certificate consists of 12 courses and 2 practica (180 hours each), for a total of 44 credits. The HSWR certificate prepares students for entry level work in government and community agencies that support youth, adults and families facing challenges as a result of intrapersonal, interpersonal and societal factors.
2. HSWR Diploma (2nd year): HSWR 2nd year courses are offered online and can be completed within 3 semesters of part-time study for a further 18 credits. The successful completion of both 1st and 2nd year courses constitutes a HSWR Diploma. The HSWR Diploma prepares students to work in specialized areas in the human service field. In addition, some employers require a diploma for supervisory positions.
3. Citation: The citation is available for uncertified Human Service Workers who are currently working in the field and would like to engage in professional development. The citation consists of five courses at the diploma level for a total of 15 credits. Students are still

required to meet admission requirements for the HSWR program. The Human Service Worker Citation program outline is listed separately; please see "HSWC" on the course outline website.

Credentials Granted:

Human Service Worker Certificate

Minimum Course Grade: A minimum grade of C

Program Average: A minimum program grade point average of 2.0/10 (C- average)

Program Goals and Career Pathways:

At present, the majority of HSWR students continue from the Certificate to the Diploma with success. While many continue into a degree in social work (BSW) or child and youth care (BCYC), some have shown an interest in other degree opportunities such as the Bachelor of Community Rehabilitation or a Bachelor's in Psychology or Addictions.

Delivery Methods: Online, Blended (Hybrid)

Credits: 44

Admission Requirements:

- Complete all of the following
  - Secondary school graduation or equivalent.
  - Earned a minimum grade of C+ (65%) in at least 1 of the following:
    - ENST 12 – English Studies 12
    - ENFP 12 – English First Peoples 12
    - ENGL090 – English – Provincial Level

Non-Academic Admission Requirements:

- Completion and submission of CYFS Application Package
- Completion of immunizations, documented by the immunization form in the admission package, or completion of Immunization Waiver Form *(lack of immunizations may impact applicant's access to Practicum placements and employment opportunities following graduation)*.

- Good command of oral and written English language
- Solicitor General Criminal Record Check. Note: Conviction of a criminal offence may influence an applicant's access to practicum placements and employment opportunities following graduation

Program Completion Requirements:

Human Service Worker Certificate
44 Total Credits

- Complete all of the following

  Fall Semester
  - Completed the following:
    - CYFS101 – Inclusive Interpersonal Communications (3)
    - CYFS102 – Observing & Recording (3)
    - HSWR105 – Professional Communications (3)
    - HSWR200 – Roles and Responsibilities in Human Services (3)
    - HSWR201 – Trends and Issues in Human Services (3)
    - HSWR108 – Health & Wellness (3)

  Winter Semester
  - Completed the following:
    - HSWR106 – Families (3)
    - HSWR150 – Supporting Change in Human Service Work (4)
    - HSWR103 – Counselling Skills (4)
    - CYFS116 – Lifespan Development (4)
    - HSWR118 – Human Service Work: Practicum 1 (4)

  Spring Semester
  - Completed the following:
    - HSWR101 – Disability Studies (3)
    - HSWR119 – Practicum 2 (4)

Grand Total Credits: 44

Program Completion Requirements Notes:

Successful completion of all Year 1 courses is required for the HSW Certificate. A student must complete the certificate within three years (36 months) from the start date.

Prior Learning and Recognition: Yes

Students are able to request formal recognition of their prior learning or experience outside the classroom. Challenge examination, portfolio-assisted assessment, work-based assessment or a combination of assessments that is appropriate to identify, assess, and recognize prior skills, competencies, and knowledge to achieve course credit. Tuition fees apply, refer to Policy 2.5.5 Prior Learning Assessment and Recognition (PLAR) or contact an education advisor for more information.

Program Transfer Credit:

For information about block transfer agreements between programs in British Columbia, Alberta, and elsewhere, please visit http://www.cotr.bc.ca/transfer.

To minimize transfer issues, check with an academic advisor at the institution that will receive the transfer credits.

Academic Policies:

College of the Rockies policies related to courses can be found at https://cotr.bc.ca/about-us/college-policies/ and include the following:

- Policy 2.1.4 Course Audit
- Policy 2.4.1 Credential Framework
- Policy 2.4.3 Students with Documented Disabilities
- Policy 2.4.4 Student Rights, Responsibilities and Conduct
- Policy 2.4.8 Academic Performance
- Policy 2.4.9 Student Feedback and Concerns
- Policy 2.4.11 Storage of Academic Works
- Policy 2.5.3 Student Appeal
- Policy 2.5.5 Prior Learning Assessment and Recognition (PLAR)

Program Changes:

Information contained in this program outline is correct at the time of publication. Courses and course content may be revised from time to time based on changing educational, employment and marketing needs. The timetable may also be revised.

Course Descriptions: Refer to Course Outlines – https://outlines.cotr.bc.ca/course/